## Advantage Auto School (Dracut, MA) Bulletin #1

To: Former Students of Advantage Auto School (Dracut, MA)

Re: School Closure – Bulletin #1

Date: February 25, 2008

\*

1. Advantage Auto School located at 1470 Lakeview Avenue, Dracut, MA has closed. The records obtained by the RMV indicate that you have a child who was enrolled at Advantage Auto School. Based upon the information available to the RMV at this time, we do not expect the school to reopen under its present ownership.

- 2. The purpose of this Memorandum is to apprise you, as parents, of the status of the school and its program and to provide you and your child with information about your consumer rights and the alternatives available to complete the state's driver education requirements. The staff of the RMV's Vehicle Safety & Compliance Services section is willing to work with you to help ensure that your child is able to complete the remaining program requirements with as little disruption as possible.
- 3. Vehicle Safety & Compliance Services has been able to obtain administrative records from the school.
  - (a) If the RMV is satisfied that your child has completed <u>all</u> of the state requirements, enclosed you will find a *Driver's Education Statement of Completion* issued by the Registrar. Your child will be eligible to take a road test. You will still be responsible for paying for the *Driver's Education Certificate*, road test and license fees to the RMV. In order to receive a *Driver's Education Certificate* you must mail a \$15 check or money order payable to the RMV and a copy of the *Driver's Education Statement of Completion* to:

Registry of Motor Vehicles
Vehicle Safety & Compliance Services
P.O. Box 55892
Boston, MA 02205-5892

Once you have received your *Driver's Education Certificate* you will be eligible to book a road test. To book a road test you must call 617-351-4500.

(b) If the RMV determines that your child has completed <u>some</u> of the classroom and/or on-road portions of the state requirements, enclosed you will find a *Driver's Education Statement of Partial Completion* crediting your child with the hours of completion that it is satisfied have been completed. The certificate will also indicate if a parent, guardian or designee has attended the required 2-hour

parent class. You may present the *Driver's Education Statement of Partial Completion* to another licensed private driving school where your child can complete the remaining state requirements, and if necessary, a parent, guardian or designee may attend the parent class. You will be responsible for paying any fee due to the newly retained driving school for the completion of the state requirements. Be advised that it may be very difficult for the newly retained driving school to incorporate your child into the school's then current schedule and some delays may be anticipated. You will also be responsible for paying for the *Driver Education Certificate*, road test and license fees to the RMV. *Note:* The RMV will not be able to provide credit for the completion of any portion of the driver education program unless the RMV is satisfied, from a review of credible records, that the student completed the specific requirement or requirements.

4. If you feel your child has not been credited for instruction that he/she has completed, you must provide records for the portion(s) of the driver's education program that your child has completed in order to be considered for such credit. You should make photocopies of any record(s) in your possession and retain the originals in a secure location. The records should show the dates of the classes attended and the dates and the type of on-road training that was provided (behind-the-wheel or as an observer). Do not alter or make any changes to the records in your possession. If the records themselves do not identify the name of your child and the name of Advantage Auto School, write the information on a piece of paper and attach it to the copies of records that you file with the RMV. You can take the records to the Lawrence RMV; Vehicle Safety & Compliance Services section or mail them to the RMV Headquarters in Boston. We will review the records and compare them with the records we have obtained from Advantage Auto School. If you are mailing documents (legible photocopies only), use the following address:

## Registry of Motor Vehicles Vehicle Safety & Compliance Services P.O. Box 55892 Boston, MA 02205-5892

5. The Registry of Motor Vehicle does not receive any portion of the tuition fees charged by licensed driving schools. The RMV is not aware whether the school intends to, or has the ability to, make refunds to those students who have paid-in-full or paid a substantial portion of the tuition fee but will not be receiving all of the services which have been contracted. Professional driving schools are required to maintain a bond in order to provide reimbursement to students and/or parents in the event that the program ceases to function and fails to provide or complete instruction. If you believe that you are owed a refund by Advantage Auto School for any prepaid tuition or fees, you should make photocopies of any record(s) in your possession and retain the originals in a secure location. The records should show the amount and date of money paid (receipts, cancelled checks, etc.). These records should be forwarded to the address above. Please be advised that the Registry will compile all claims on the bond held by the driving

school and forward them to the bond issuer. The Registry will contact all individuals that have a recognizable claim when we are notified by the bonding company as to decisions made with regard to payment of claims.

Enclosed you will also find a list of professional driving schools located in the Dracut area. You may, if you wish, contract with any driving school of your choice in order to complete the requirements of driver education. You are not limited to these schools.

If you have any questions or concerns regarding this notification please contact Vehicle Safety & Compliance Services at 617-351-9345.